



computer & printing support
www.monounlimited.com

post: po box 324
ashburton
victoria 3147
australia

phone: (03) 9885 8054

fax: (03) 9885 5891

mobile: 0403 264 263

email: info@monounlimited.com

web: www.monounlimited.com

abn: 90 875 738 663

SPLIT DOMAIN NAME HOSTING **(including Microsoft 365 email hosting)**

NB: All prices are current as at 24 May 2021 and may be subject to change.

Mono Unlimited now offers split hosting of your domain name as follows:

- **Website hosting through our Virtual Private Server (VPS) based in Queensland, Australia**
This is a super-fast premium Australian located hosting service, operating in fully-protected, separate and isolated environments located on true standalone enterprise class main server nodes. This ensures total peace of mind for those hosting mission critical ventures, and also includes PCI scanning compliant capability (optional), for utmost protection for critical eCommerce activity.
- **Cloud-based email hosting through Microsoft 365**
Hosting your domain name email addresses through Microsoft 365 gives you the advantage of being able to utilise a much larger storage package. As all your emails are permanently stored in the cloud, they do not need to be permanently downloaded to a local computer or device, and emails are much less likely to 'bounce back' to senders due to overfull inboxes. Cloud-based email enables easy syncing between all of your devices, and the ability to seamlessly access the same emails and email filing structures on different devices.

The two larger Microsoft 365 packages we offer also include a licence for some or all of the Microsoft Office software suite on up to 5 computers or devices per mailbox.

Notes regarding Microsoft 365 mailboxes

INDIVIDUAL MAILBOXES:

Each person requiring a separate email address on the domain name, will need a separate mailbox/licence. For instance, if John Smith, Joe Blow and Anne Brown all need to be able to access their own emails on separate devices, then you will need to purchase three mailboxes/licences on the domain name, such as:

johnsmith@yourdomain.com
joeblow@yourdomain.com
annebrown@yourdomain.com

freeing you to do what you do best

SHARED MAILBOXES

Shared mailboxes are used when multiple people need to be able to access the same mailbox, such as a company information or support email address, like customerservice@yourdomain.com

All people with access to a shared mailbox will receive the same emails sent to that shared address.

If one person then responds to an email sent to customerservice@yourdomain.com then the sent email will appear in the 'sent items' box of everyone with access to that shared mailbox.

Everyone with access to a shared mailbox, requires an individual Microsoft 365 mailbox/licence with their own email address on the same domain name.

AUTOFORWARDERS

Unlimited virtual email addresses on your domain name can be set to autoforward to other email addresses on the same domain name, e.g. info@yourdomain.com might be set to autoforward to johnsmith@yourdain.com, without needing to purchase a separate Microsoft 365 mailbox/licence for the virtual email addresses.

However, if virtual emails on your domain name are set to autoforward to an email address not on the domain name, some messages sent to the forwarding address may appear as spam or suspicious by the alternate email service (gmail, hotmail, yahoo, Bigpond, iiNet, Optusnet, etc.). Often these messages will be rejected altogether by the alternate mail service. This is due to an increase in security measures many email servers are implementing to reduce spam and phishing emails. Also, if you setup Microsoft 365 forwarding to emails not on your domain name, you cannot respond to messages and have them appear to come from your domain name.

DOMAIN NAME HOSTING COSTS ON OUR VPS

See www.monoserver.com for more details of each package. These costs are charged pro rata in the first year, then annually in advance from 1 January each year.

If you prefer not to host your emails through Microsoft 365, then emails can still be stored on our VPS, with smaller package limits and the option of regularly downloading your emails to your computer/deleting them from the remote server, to avoid the server getting full and emails bouncing back to the sender as undeliverable.

NB: For email hosting, you need to choose between all email addresses on your domain name being hosted on the Microsoft 365 server, or all being hosted via our virtual private server (VPS). It is not possible for some email addresses on the domain name to be on one server, and others on another server.

Hosting plan (either for both website and emails, or just website if emails are hosted on Microsoft 365)	Annual cost
MonoServer 10 plan – 10meg	\$80.00
MonoServer 25 plan – 25meg	\$100.00
MonoServer 50 plan – 50meg	\$130.00
MonoServer 75 plan – 75meg	\$170.00
MonoServer 100 plan – 100meg	\$200.00
MonoServer 250 plan – 250meg	\$300.00
MonoServer 500 plan – 500meg	\$400.00
MonoServer 750 plan – 750meg	\$500.00
MonoServer 1000 plan – 1gig	\$600.00
MonoServer 2000 plan – 2gig	\$1,000.00

Hosting plan (either for both website and emails, or just website if emails are hosted on Microsoft 365)	Annual cost
MonoServer 3000 plan – 3gig	\$1,300.00
MonoServer 4000 plan – 4gig	\$1,500.00
MonoServer Mega plan – 10gig	\$1,800.00

MICROSOFT 365 EMAIL HOSTING – SETUP COSTS

NB: These costs cover the remote setup of email hosting and addresses. Your email settings will then be provided to you to set up the emails on your own devices.

If you require further help setting up the emails on your computer or other devices (e.g. through on-site/email/phone/Zoom assistance), this will be charged at an additional casual hourly rate of \$90 + GST.

Number of users/mailboxes	One-off setup cost (inc GST)
1 user/mailbox	\$99.00
2-4 users/mailboxes	\$198.00
5-10 users/mailboxes	\$297.00
11-15 users/mailboxes	\$396.00
16+ users/mailboxes	Contact us for a quotation

MICROSOFT 365 EMAIL HOSTING – ANNUAL COSTS

Licence	Includes	Annual cost per user/mailbox (inc GST)
Microsoft 365 Exchange Online (Plan 1)	<ul style="list-style-type: none"> • 50 gig mailbox • (No software included) 	\$88.00/year
Microsoft 365 Business Basic (Business Essentials)	<ul style="list-style-type: none"> • 50 gig mailbox • Microsoft Word • Microsoft Excel • Microsoft PowerPoint • Microsoft Publisher (PC only) • Microsoft Access (PC only) • (Microsoft Outlook software <u>not</u> included) <p><i>This software can be installed on up to 5 devices in total (per licence), including PCs or Macs, tablets and/or phones.</i></p>	\$99.00/year
Continued overleaf...		

Licence	Includes	Annual cost per user/mailbox (inc GST)
Microsoft 365 Business Standard (Business Premium)	<ul style="list-style-type: none"> • 50 gig mailbox • Microsoft Outlook • Microsoft Word • Microsoft Excel • Microsoft PowerPoint • Microsoft Publisher (PC only) • Microsoft Access (PC only) <p><i>This software can be installed on up to 5 devices in total (per licence), including PCs or Macs, tablets and/or phones.</i></p>	\$220.00/year